## **BEFORE THE**

# POSTAL RATE COMMISSION WASHINGTON, DC 20268-0001

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POSTAL RATE COMMISSION OFFICE OF THE SECRETARY

Complaint on Sunday and Holiday Collections

Docket No. C2001-1

## DOUGLAS F. CARLSON INTERROGATORIES TO THE UNITED STATES POSTAL SERVICE (DFC/USPS-20-21)

May 29, 2001

Pursuant to POR C2001-1/1 and sections 25 and 26 of the *Rules of Practice*, I hereby submit interrogatories to the United States Postal Service. The instructions accompanying DFC/USPS-1–18 are incorporated herein by reference.

Respectfully submitted,

Dated: May 29, 2001

DOUGLAS F. CARLSON

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### **CERTIFICATE OF SERVICE**

I hereby certify that I have this day served the foregoing document upon the required participants of record in accordance with section 12 of the *Rules of Practice*.

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DOUGLAS F. CARLSON

May 29, 2001 Washington, DC **DFC/USPS-20**. Please provide an operating manual and other documents that explain the operation of, functions of, and data stored by the Collection Box Management System database.

#### DFC/USPS-21.

- a. Please confirm that the Collection Box Management System database prints out a history report or similar report after a carrier or collector's scanner device is uploaded into a computer to show, for each collection box on a collection route, the location ID number of each collection box, the location of each collection box, the type of each collection box, the posted collection time or times of each collection box, the time that the collector scanned the bar code affixed inside each collection box, and a comment such as "late" or "missed." If you confirm, please provide a sample printout of this report, and please identify all the information or messages that this report may display. If you do not confirm, please explain fully, also identifying any parts of this interrogatory that you do confirm.
- b. Please explain where the hard-copy reports described in (a) are retained and for how long.
- c. Please explain where the electronic version of the data described in (a) resides and the length of time for which these data are retained.
- d. Please identify whether the electronic version of the data described in (a) is stored centrally at a headquarters or nationwide level or at a district or area level only.
- e. Please describe any reports that the Postal Service has produced at the district, area, or headquarters level based on an analysis of the data described in (a).